



EST J A R A 2019  
BEACH RESORT

*Welcome*

THIS WELCOME BOOK IS  
PROVIDED IN DIGITAL  
FORMAT [ONLY]

#RESPONSIBLEHOSPITALITY

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*Tip! We made space for your  
luggage under the bed!*

# Welcome

*Welcome to Jara Beach Resort, Museyo. We're delighted to welcome you to Nigeria's premier all-inclusive, family-run, oceanfront getaway in Lagos.*

*Our all-inclusive offering includes three full meals (and snacks!) await our overnight guests; a fusion of international favourites and locally sourced ingredients – from the land and the sea. Lunchtime is where your indulgent visit begins! Lunch and Dinner menus alternate between a la carte and a BBQ feast for overnight guests, providing optimum variety.*

*In any of our 17 exquisitely finished en-suite bedrooms, comfort is guaranteed – with all amenities provided to ensure you sleep peacefully, waking only to the sound of the waves from the Atlantic Ocean. If you need something, just ask, we're happy to 'add jara'. Now relax, unwind and enjoy the peace and tranquillity of Jara Beach Resort.*

*Yours sincerely,*

*Mark, Millie, Mya, Ronnie and the Jara family*

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# House Rules

Jara Beach Resort is designed to be exclusively leisurely. With 17 rooms and Day Pass visitors, even when we're busy, it's quiet. As a result, we are able to provide an attentive, personalised service and flexibility where possible.

## DAILY SCHEDULE

8:30am – 10:30am	Breakfast
1pm – 3pm	Lunch
4:30pm	Sweet Treats
6:30pm	Sundowners
7pm – 9pm	Dinner
9pm	Fireside Nightcaps
Midnight	Lights Out

All meals are served on the terrace as standard for rooms 1-6 and 14-17, with 7-12B on their own verandas, however if you would like room service or to eat at another location within the resort please book by 8pm latest night before for breakfast, 10am for lunch or by 3pm latest on the day for dinner.

# Concierge

Having checked in, you will have met a concierge already – they will be available throughout your stay (from 8:30am – midnight) to attend to your food, beverage and general needs.

# Air Conditioners

Rooms are equipped with Air Conditioners. You'll find the remote control in the wall caddy. ACs are on a schedule to align with the times you're in the room after enjoying the outdoors. Specific timings are displayed on the wall at the exit by the room door.

# Amenities

Jara has been designed and curated to optimise your comfort and experience. We stock a range of personal amenities, available upon request via your concierge. Available items include:

- Shower Cap
- Shaving Kit
- Sewing Kit
- Toothbrush, Toothpaste and Mouthwash
- Extra Robe / Towels

Forgot your flipflops? We have those in the shop!

# Towels & Robes

Towels and robes are provided for your comfort. Outdoor towels are available at the poolside and in the living room on the ladder rail. We do encourage you to help the environment by reusing your towels during your stay.

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# Alexa



Your voice-activated media system. Just say "Alexa" then say your instruction / question. Devices vary.

The Amazon Echo Show 5 connects to Alexa to give you vivid visuals on its 5.5" screen with a crisp full sound. See on-screen lyrics with Amazon Music. Set alarms and timers. Catch up on news highlights, weather and movie trailers. The device is also touch screen (often requires 1-3 seconds to respond).

## THINGS TO TRY

**Music and Radio** "Alexa, play music from Fela Kuti"  
"Alexa, what song is this?"  
"Alexa, play Virgin Radio"

**Q&A** "Alexa, who was the first president of Nigeria?"

**Alarms** "Alexa, set alarm for 8am"

**News and Weather** "Alexa, show me today's news"

**Games** "Alexa, let's play a game"

**To turn Alexa off, just say; "Alexa, stop"**

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## Wi-Fi & Smart TV

You can expect to enjoy stable, consistent, enterprise-class Wi-Fi throughout the property. You can connect at the Reception. Data is restricted and a fair usage policy applies.

Your bedroom TV is Internet-enabled. Here you can connect your phone, use video streaming services such as Netflix and YouTube, or browse the Internet. The big TV in the lounge has DSTV for live sports and news. Every evening a movie is shown.

## Snack Station

Opposite the Reception you'll find a fully stocked snack station. You're welcome to help yourself throughout your stay. You'll find tea, coffee and a fridge of chilled drinks. Fruit and baked goods too. Please note, snacks are **not available between 11am-12noon and 5pm-6pm.**

## Shop

You'll find a small range of exclusive gifts available in the lounge Gift Shop. Please ask your concierge if there's anything you would like to buy. Payment via bank transfer or POS only – strictly no cash.

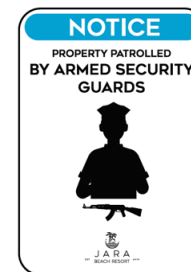


## Intercom

Communication with the Reception is very simple with our in-room intercom system. To operate, simply follow the instructions on the unit.

## Security

Jara takes security very seriously. We have armed guards patrolling around the clock – you may not see them (intentionally!) but they are on site. We have also established a strong relationship with the local community – who as a business, we support in a variety of ways. We also have CCTV on site to enhance crime prevention. If you notice anything unusual please report immediately to management.



## Checking Out

Check out is **11am** as standard. You are required to vacate your room by **11am**. Your concierge will arrive to collect your bags at a prearranged time. If you have prepaid for a door-to-door chauffeur service, your driver will be ready at the exit to take you safely home. Your all-inclusive experience ends as standard at 11am. Any requested food and drink 'for the road' is chargeable after 11am from the 'Jara Jara' (paid) menu – no food or drink is permitted to be packed.

# Local Attractions

We don't expect you to go anywhere! However, we've picked out the TOP 5 attractions from the local area, where you may wish to explore on your return or on your way back next time!

1. **Giwa Gardens** – Experience west Africa's largest waterpark! [www.giwagardens.com](http://www.giwagardens.com)
2. **Lekki Conservation Centre** – The longest canopy walkway in Africa. [www.ncfnigeria.org](http://www.ncfnigeria.org)
3. **Novare Shopping Mall** – Shopping and entertainment. [www.novare-lekki.com](http://www.novare-lekki.com)
4. **Lufasi Park** – 20 hectares of land and home to an abundance of wildlife. [www.lufasi.org](http://www.lufasi.org)
5. **Lakowe Golf Course** – 18-hole championship course. [www.lakowelakes.com](http://www.lakowelakes.com)

## Emergency Contacts

**DPO, AKODO POLICE STATION** 08035040584  
**MAKOG HOSPITAL** 08037270210 / 08033043177  
**PHARMACY** 08098044535

**Guest Experience Manager, Elizabeth** 07018542507  
**Guest Services, Promise** 08139444188  
**Facilities Manager, Godwin** 08132093393

# Policy Overview

## ALL-INCLUSIVE

Three a la carte meals are provided daily, along with snacks and popular alcoholic and soft drinks. Only food and drink provided by Jara are permitted to be consumed on site during your stay. All consumables are subject to availability. Premium Collection drinks sold separately. Customers are respectfully advised to finish all food and drink ordered before reordering – ensuring you only order as much as you able to consume. Restrictions apply. Management reserves the right to refuse service without reason. **Alcoholic drinks are served from 12noon – 12midnight ONLY.**

## REQUESTS

All requests sent at the time of booking are subject to availability. Jara bears no responsibility if unfulfilled.

## CHILDREN

Jara allows a child up to two years of age to stay for free. Baby cots and highchairs are complimentary upon request and subject to availability.

## QUIET HOURS

12midnight to 8am. If you become aware of a disruptive guest, please contact a member of staff immediately by room intercom or in person. Televisions, voices and media devices must be kept at a respectful low level at all times.

## DAMAGE TO RESORT PROPERTY

Jara reserves the right to charge guests the cost of rectifying damage or soiling, caused by accidental, deliberate, negligent or reckless acts by the guest to Jara's property or structure.

## ROOM KEYS

If leaving your room, please leave your key at reception. Should you not and lose your key, a **N5,000** fee will be applicable to contribute to the cost of a replacement lock.



## SAFETY DEPOSIT BOX

Guests are encouraged to keep their valuables in the in-room safe. Jara shall not be liable for the loss of money or other personal valuables during your stay.

## PHOTOGRAPHS AND VIDEOGRAPHY

Using photographs and videos taken in the resort for commercial or public purposes is strictly prohibited. Those who do so will be subject to prosecution. Personal Insta fine – post away! @jarabeachresortng #jarabeachresortng

## FIRE SAFETY POLICY

The resort is fully equipped with smoke detectors and fire extinguishers. In the event of a serious fire, the muster point is outside the front gate by the security house.

## SMOKING

Smoking is strictly prohibited in guest rooms. It is permitted on the balconies (with glass door shut) and in other designated areas of the resort (generally where No Smoking signs are not present). A **N100,000** fine will apply to guests who choose to disregard these rules - for thorough cleaning services required to return to its original condition. **The use of marijuana and other illegal drugs is strictly prohibited.**

## VISITORS

Jara operates a strict prepaid policy. Our Day Pass or Meal Passes are available should guests wish to welcome a visitor and should be paid in advance. Full details are available here - [www.jarabeachresort.com/day-pass](http://www.jarabeachresort.com/day-pass)

## IMPORTANT

Jara Beach Resort will not accept any responsibility for any products or services being offered or supplied by external providers outside of the resort. The resort accepts no liability for accidents or other exceptional incidents in connections with the above-mentioned services.



West-Africa's family-run restaurant. **To casually dine or celebrate.** Combining jara and jollof. More not war.

50 Seats, Rustic Bar, Curated Art Collection (for sale), Children's Playground

Located at: 33 Fola Osibo, Lekki Phase 1, Lagos

[www.jollofbyjara.com](http://www.jollofbyjara.com)

